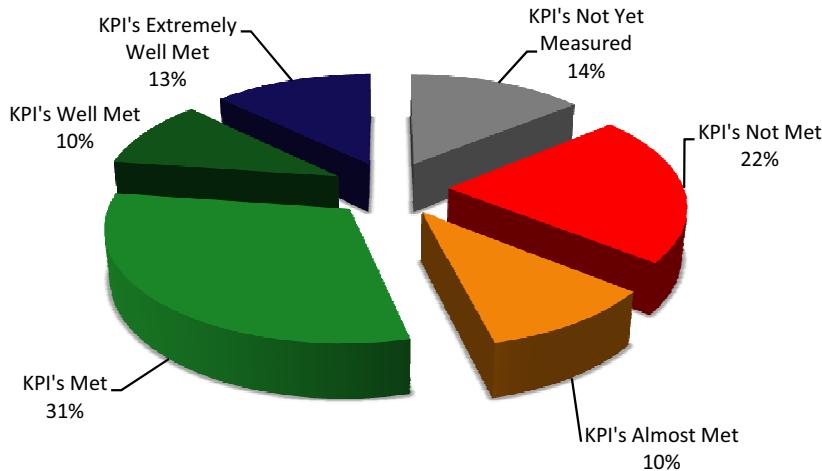


Municipal performance

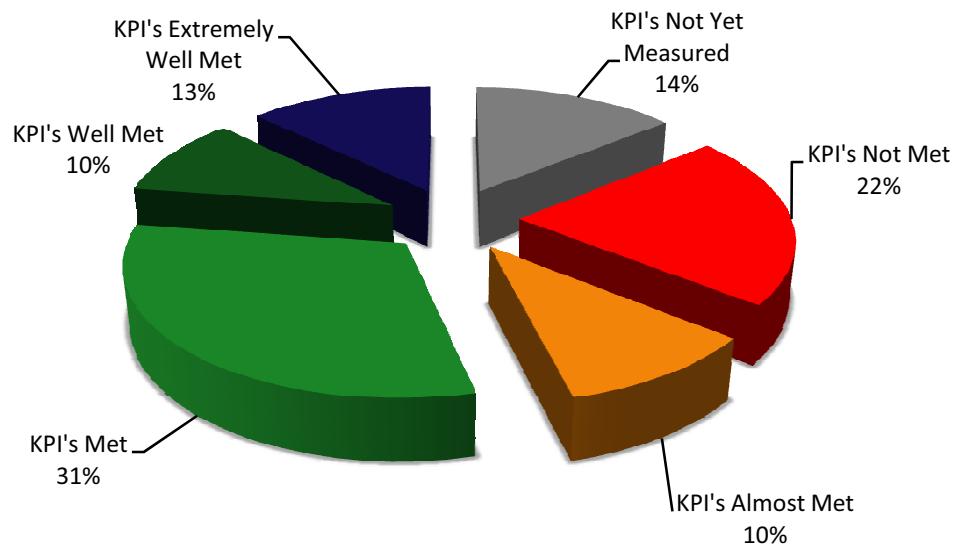


Category	Color	Explanation
KPI's Not Yet Measured	Grey	KPIs with no targets or actuals in the selected period.
KPI's Not Met	Red	0% >= Actual/Target < 75%
KPI's Almost Met	Orange	75% >= Actual/Target < 100%
KPI's Met	Green	Actual/Target = 100%
KPI's Well Met	Dark Green	100% > Actual/Target < 150%
KPI's Extremely Well Met	Dark Blue	Actual/Target >= 150%

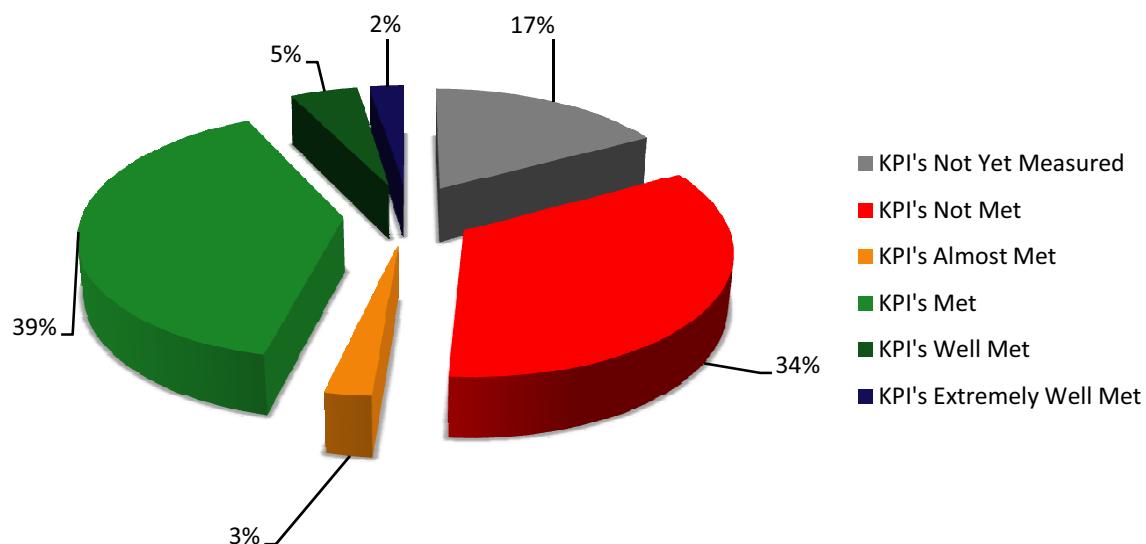
Summary of Results

KPI's NOT YET MEASURED	
KPI's Not Met	65
KPI's Almost Met	31
KPI's Met	93
KPI's Well Met	30
KPI's EXTREMELY WELL MET	38
Total KPIs	299

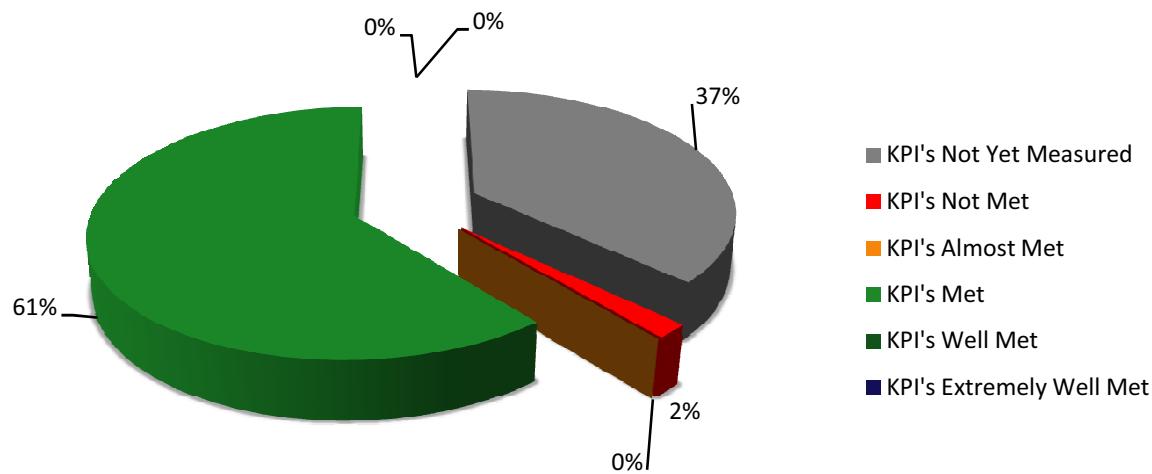
Municipal performance



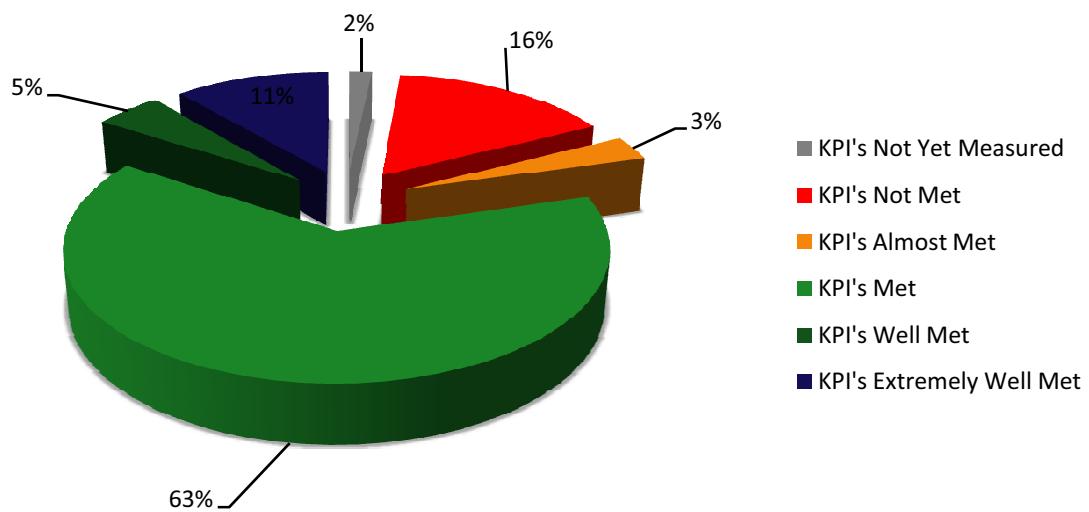
Municipal Manager



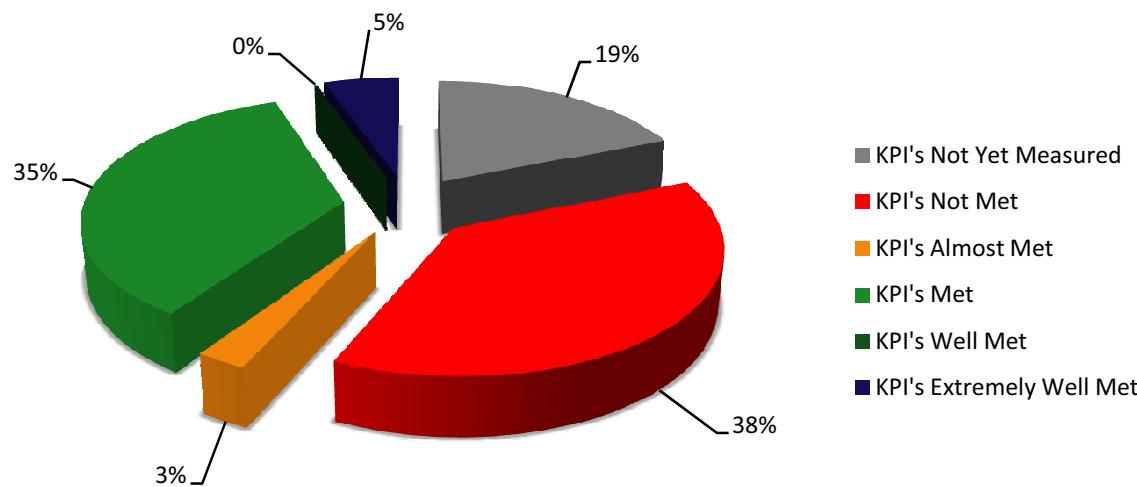
Finance



Planning and Development

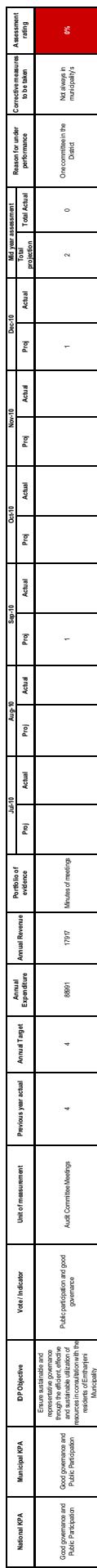
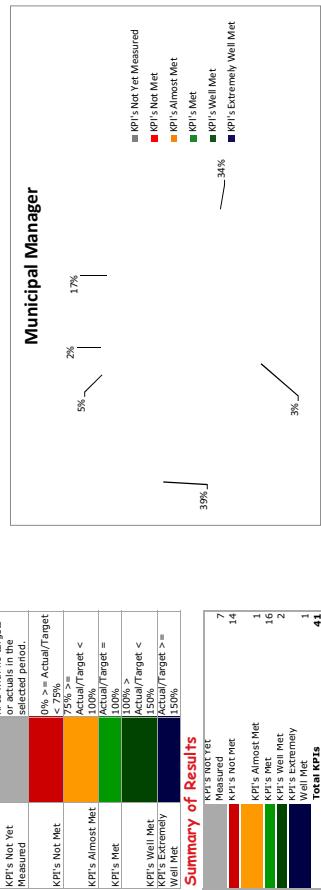


Corporate, Community and Development



National KPA	Municipal KPA	DP Objective	Value Indicator	Unit of measurement	Previous year actual	Annual Target	Annual Expenditure	Annual Revenue	Portfolio of activities	Jul-10			Aug-10			Sep-10			Oct-10			Nov-10			Dec-10			Mid year assessment			Total Actual			Assessment class B			Corrective measures			Reason for under performance		
										Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual					
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	To effectively support internal political interfaces	Scheduled Council meetings with U-procedures	5	4	5394	10750	Minutes of meetings	1	0			1	1	1	0			1	0			3	1																	
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	To effectively support external political interfaces	Special Council meetings	23	12	8002	1625	Minutes of meetings	1	1	1	1	2	1	1	0	0	0	0	0	0	1	1	1	1	6	4	12 Aug, 17 Sep, 21 Sep, 11 Dec	10 Oct (Social & Economic Development Committee), 11 Nov (Finance)	64%	A session will be arranged with Council to emphasise the importance of Council meetings	67%	A session will be arranged with Council to emphasise the importance of Council meetings								
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	To effectively support internal political interfaces	Council committee meetings	42	24	534411	138154	Minutes of meetings	0	0			3	0	0	0	0	0	0	0																					
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	To effectively support external political interfaces	Intergovernmental Relations Forum discussions	4	4	88991	17917	Minutes of meetings and documents register	2	2																															
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	To effectively support external political interfaces	Percentage of Form Decisions implemented applicable to Enterprise	100%	100%	44465	8898	Minutes of meetings and documents register																																	
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	To effectively support internal political interfaces	Council meets its people	14	28	373764	70253	Attendance register and minutes of the meetings	7	7																															
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	To effectively support external political interfaces	Success of performance management for objectives reviewed (quarterly review)	4	4	35966	7767	Monthly performance reports to Directors	1	1																															
Municipal Transformation and Institutional Development	Good Governance and Public Participation	Development and transformation of the institution with the aim of improving efficiency and effectiveness in meeting its objectives	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	Transformation Performance Management and Reporting	1	1	133487	26816	Approved annual report																																	
Municipal Transformation and Institutional Development	Good Governance and Public Participation	Development and transformation of the institution with the aim of improving efficiency and effectiveness in meeting its objectives	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	Transformation Performance Management and Reporting	4	4	88991	17917	Performance reports submitted	1	1																															
Municipal Transformation and Institutional Development	Good Governance and Public Participation	Development and transformation of the institution with the aim of improving efficiency and effectiveness in meeting its objectives	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	Number of management performance reports submitted to council	4	4	88991	17917	Approved and finalised IDP																																	
Municipal Transformation and Institutional Development	Good Governance and Public Participation	Development and transformation of the institution with the aim of improving efficiency and effectiveness in meeting its objectives	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	Approval of an M&S and conducting IDP by Council (Draft March 2011) Existing	1	1	88991	17917	Approved and finalised IDP																																	
Local Economic Development	Good Governance and Public Participation	Promote local economic development and investment in the municipality	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	Number of institutions established	10	10	12447	26816	Approved annual budget	1	0			1	0	1	0	1	0	1	0	1	0	1	0	5	5	5	5	5	5	5	5	5	5	5						
Municipal Transformation and Institutional Development	Good Governance and Public Participation	Development and transformation of the institution with the aim of improving efficiency and effectiveness in meeting its objectives	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	Establishment of institutions in SMEs and start-ups in emerging markets	100%	444657	89152	Actual budget spent	1	1																																
Municipal Transformation and Institutional Development	Good Governance and Public Participation	Development and transformation of the institution with the aim of improving efficiency and effectiveness in meeting its objectives	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	Establishment of institutions in SMEs and start-ups in emerging markets	100%	444657	89152	Actual budget spent	1	1																																
Municipal Transformation and Institutional Development	Good Governance and Public Participation	Development and transformation of the institution with the aim of improving efficiency and effectiveness in meeting its objectives	To ensure sustainable and representative governance through the efficient, effective and accountable utilisation of resources in consultation with the relevant stakeholders.	Successful implementation of the Business Charter	12	12	102189	21501	Complaints received	1	1			1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1						
Municipal Financial Viability and Management	Good Governance and Public Participation	Cooperate with customer care policy	To ensure effective customer care	Customer satisfaction and service delivery	12 months	12 months	12 reports	12 reports	Customer satisfaction and service delivery	1	1																															
Municipal Financial Viability and Management	Good Governance and Public Participation	Cooperate with customer care policy	To ensure effective customer care	Customer satisfaction and service delivery	Not more than 5% variance	36	36	222418	56154	Monthly reports from 3 departments	3	3			3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3						
Municipal Financial Viability and Management	Good Governance and Public Participation	Cooperate with customer care policy	To ensure effective customer care	Monitoring of contracted grants according to business plan - monthly reports	100%	133487	26816	Monthly reports on applicable government contracts	100%	100%																																
Municipal Financial Viability and Management	Good Governance and Public Participation	Cooperate with customer care policy	To ensure effective customer care	Monitoring of DBSA loans against business plans	100%	88991	17917	Mid-month register and monthly report	100%	100%																																
Municipal Financial Viability and Management	Good Governance and Public Participation	Cooperate with customer care policy	To ensure effective customer care	Percentage spending of Budget - OAM	100%	17983	33895	Section 71 report	50%	50%																																

EMTHANJENI MUNICIPALITY



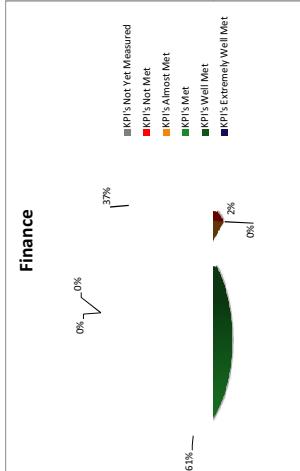
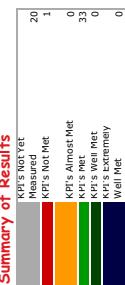
National IPA	Municipal IPA	D/P Objective	Value/Indicator	Unit of measurement	Previous year actual performance	Annual Target	Annual expenditure	Annual Revenue	Portfolio of evidence	Jul-10		Aug-10		Sep-10		Oct-10		Nov-10		Dec-10		Mid year assessment		Corrective measures to be taken		Assessment rating		
										Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Total	Actual	Proj	Actual	Total protection	Actual	Reason for under performance	Total Actual			
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Ensure accountable and timely reporting and Planning	Number of budgeted Resolutions of general ledger scores and report accordingly	12	12	48257	104594	Monthly reports to Municipal Manager	1	1	1	1	1	1	1	1	1	1	1	1	1	6	6	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Ensure accountable and timely reporting and Planning	Summision of financial statement on payment pending to CoCA	12	12	247302	511938	Monthly reports to CoCA	1	1	1	1	1	1	1	1	1	1	1	1	6	6	n/a	n/a	100%		
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Ensure accountable and timely reporting and Planning	MFMA quarterly reports to Council	4	4	75945	111765	Quarterly reports to Council													1	1	n/a	n/a	100%		
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Ensure accountable and timely reporting and Planning	MFMA monthly reports - monthly	12	12	87427	105234	Monthly reports	1	1	1	1	1	1	1	1	1	1	1	1	6	6	n/a	n/a	100%		
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Ensure accountable and timely reporting and Planning	Timeline of submission of MFMA report to Council, National & Provincial Treasury and CoCA	1	1	24433	54638	Mid year report													0	0	n/a	n/a	n/a		
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Ensure accountable and timely reporting and Planning	Dept Health reports - monthly	12	12	218024	408906	Monthly report to Provincial Department of Health	1	1	1	1	1	1	1	1	1	1	1	1	6	6	n/a	n/a	100%		
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	To provide a summary of the MFMA process for the year	To provide a summary of the MFMA process for the year	1st	1st	48887	107274	Approved Budget compilation process plan			1	1									1	1	n/a	n/a	100%		
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	To develop a communication document for the MFMA period	Timeline of annual distribution and issuance of Annual Budget issued by the Mayor on 28th March 2011	1	1	881165	201355	Budget of accountants, auditors and assessors													0	0	n/a	n/a	n/a		
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	To provide a communication document for the MFMA period	Timeline of annual distribution and issuance of Annual Budget issued by the Mayor on 28th March 2011	1	1	113468	237533	Approval of budget, minutes of council meeting													0	0	n/a	n/a	n/a		
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	To develop a communication document for the MFMA period	Prayer before and approval of Budget	1	1	36084	82787	Approved budget minutes of council meeting													0	0	n/a	n/a	n/a		
Municipal Transformation and Institutional Development	Municipal Institutional Transformation	Development and transformation of the institution with the aim of improving the delivery of services	Ensure effective capacity development and transformation	Development of financial departmental	1	1	377023	859528	Approved SDBIP													0	0	n/a	n/a	n/a		
Municipal Transformation and Institutional Development	Municipal Institutional Transformation	Development and transformation of the institution with the aim of improving the delivery of services	Ensure effective capacity development and transformation	Submission of service level agreement and framework for the delivery of services	Deleted	100%	86173	215847	Approved service level agreements													0	0	Approved service level agreements	100%			
Municipal Transformation and Institutional Development	Municipal Institutional Transformation	Development and transformation of the institution with the aim of improving the delivery of services	Ensure effective capacity development and transformation	Approval of budget and financial unit	New RPI	100%	2009	48832	New uniforms for staff													0%	0%	n/a	n/a	n/a		
Municipal Transformation and Institutional Development	Municipal Institutional Transformation	Development and transformation of the institution with the aim of improving the delivery of services	Ensure effective capacity development and transformation	Submission of reports on the progress of training programme by joint finance staff	100%	100%	12851	202699	Progress report, results ap													100%	100%	n/a	n/a	100%		
Municipal Transformation and Institutional Development	Municipal Institutional Transformation	Development and transformation of the institution with the aim of improving the delivery of services	Ensure effective capacity development and transformation	Identification and reduction in the identification and reduction in the budgetary documents	100%	100%	10343	23458	Submission of ring credit list to National Treasury													100%	100%	n/a	n/a	100%		
Municipal Transformation and Institutional Development	Municipal Institutional Transformation	Development and transformation of the institution with the aim of improving the delivery of services	Ensure effective capacity development and transformation	Completion of 2009/10 Annual Report	1	1	1	247302	511978	Approved annual report													0	0	n/a	n/a	n/a	
Municipal Transformation and Institutional Development	Municipal Institutional Transformation	Development and transformation of the institution with the aim of improving the delivery of services	To ensure performance Management and Monitoring	Number of Performance Reports from Financial Personnel	4	4	10892	24978	Submitted SDBIP performance report													1	1	n/a	n/a	100%		
Municipal Transformation and Institutional Development	Municipal Institutional Transformation	Development and transformation of the institution with the aim of improving the delivery of services	To ensure performance Management and Monitoring	Quarterly Reporting on the progress of SDBIP	4	4	10892	24978	Submitted SDBIP report													1	1	n/a	n/a	100%		
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Ensure accountable and timely reporting and Planning	Performance review conducted with Financial Personnel	1	1	28160	640311	Report to Municipal Manager													0	0	n/a	n/a	100%		
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Ensure accountable and timely reporting and Planning	Establish and maintain financial systems	100%	100%	21055	433506	Non-compliance of financial policies and procedures													100%	100%	n/a	n/a	100%		
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Ensure accountable and timely reporting and Planning	Ensure 100% collection of account receivable	100%	100%	322867	73384	Monthly reports on expenditure to government													100%	100%	n/a	n/a	100%		
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Ensure accountable and timely reporting and Planning	Annual review and implementation of approved financial control system	1	1	5466	12484	Review of policy													0	0	n/a	n/a	100%		
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Review and implement a Property Policy	Review and implement Financial Policies and By-laws	1	1	61426	14405	Reviewed Policy													0	0	n/a	n/a	n/a		

National IPA	Municipal IPA	DPI Objective	Value Indicator	Unit of measurement	Previous year actual performance	Annual Target	Annual expenditure	Annual Revenue	Portfolio of entities	Jul-10		Aug-10		Sep-10		Oct-10		Nov-10		Dec-10		Mid year assessment		Corrective measures to be taken	Assessment rating	
										Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Total	Total Actual	Reason for under performance						
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable standards and viable	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Percentage and enforcement of a supplementary valuation rule	1	1	5466	12484	Certified supplementary valuation rule									0	0	0	n/a	n/a	n/a	n/a	n/a	n/a
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Annual review and development of one or more internal audit reports issued per MFAA	100%	100%	7865	11176	Reviewed/Services									0%	0%	n/a	n/a	n/a	n/a	n/a	n/a	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Review and enhance implementation of the 100% cash management policy	100%	100%	5466	12484	No successful appeals									100%	100%	100%	100%	100%	n/a	n/a	n/a	100%
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Annual review and development of applicable expenditure policies	100%	100%	6865	11916	Review/Releases									0%	0%	n/a	n/a	n/a	n/a	n/a	n/a	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Review and implement an IT Policy and Strategy	1	1	6106	14486	Reward/policy									0	0	0	n/a	n/a	n/a	n/a	n/a	n/a
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Implementation of a plan of action in accordance with the revised MFAA requirements	100%	100%	4887	11024	Urgently developed a departmental report									100%	100%	100%	100%	100%	n/a	n/a	n/a	100%
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Implementation of a plan of action in accordance with the revised MFAA requirements	100%	100%	16086	31482	Reconciliation of money investment ledger								0	0	0	n/a	n/a	n/a	n/a	n/a	n/a	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Establish and enhance a financial system and agree with the Auditor General's Letter	100%	100%	5834	11726	Monthly Inventory Report								100%	100%	100%	100%	100%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	For 100% implementation and security in respect of general ledger	100%	100%	32976	74934	Monthly Trial balance								100%	100%	100%	100%	100%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Implementation of a plan of action in accordance with the revised MFAA requirements	100%	100%	570169	125692	Management register								100%	100%	100%	100%	100%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Report on major trading and non-trading operations	4	4	10912	249388	Quarterly report to MM								1	1	1	2	2	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Address and smooth increasing of customer service delivery from customers at 5 day turnaround	90%	90%	5834	11726	Complaint book								90%	90%	90%	90%	90%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Issuance of license certificates	100%	100%	37023	856978	Issued clearance for inclusion in monthly communication campaign								100%	100%	100%	100%	100%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Development of proper communication strategy and awareness to strengthen the payment method to customers	1	1	6106	14486	Management Asset Register (FAR)								100%	100%	100%	100%	100%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Timous Project funding and implementation of Cash Flow management	100%	100%	5834	11726	Complaint book								90%	90%	90%	90%	90%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Timous Project funding and implementation of Cash Flow management	100%	100%	37023	856978	Issued clearance for inclusion in monthly communication campaign								100%	100%	100%	100%	100%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Timous Project funding and implementation of Cash Flow management	100%	100%	5834	11726	Management Asset Register								100%	100%	100%	100%	100%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Preparation of Annual Financial Statements in GRAP Format	100%	100%	63194	1415166	Submitted MFS								100%	100%	100%	100%	100%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Preparation of Annual Financial Statements in GRAP Format	100%	100%	5834	11726	Management of Cash Accounts								100%	100%	100%	100%	100%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Preparation of Annual Financial Statements in GRAP Format	100%	100%	154	1st	Reward/policy								0	0	0	0	0	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Preparation of Annual Financial Statements in GRAP Format	100%	100%	154	1st	Annual Review of Accounting Practice or GRAP 95%								100%	100%	100%	100%	100%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Preparation of Annual Financial Statements in GRAP Format	100%	100%	154	1st	Annual Review of Accounting Practice or GRAP 95%								100%	100%	100%	100%	100%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Review and enhance financial statements and disclosure	100%	100%	80%	285519	Audit Management Letter								80%	80%	80%	80%	80%	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Review and enhance financial statements and disclosure	100%	100%	1	1	Submitted Audit working paper								1	1	1	1	1	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Review and enhance financial statements and disclosure	100%	100%	1	1	Approved/Concurred								1	1	1	1	1	n/a	n/a	n/a	100%	
Municipal Transformation and Inclusion Development	Municipal Institutional Development	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Development and transformation of the institution with the aim of improving internal audit function	100%	100%	12851	230869	Audit Committee members								100%	100%	100%	100%	100%	n/a	n/a	n/a	100%	
Municipal Transformation and Inclusion Development	Municipal Institutional Development	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Development and transformation of the institution with the aim of improving internal audit function	100%	100%	12	12	Minutes of meeting								1	1	1	1	1	n/a	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Enforce and implement Customer Care and Service delivery policy	90%	90%	16468	31482	Report to MAF and Council								90%	90%	90%	90%	90%	n/a	n/a	n/a	100%	
Good Governance and Public Participation	Good Governance and Public Participation	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Enforce and implement Customer Care and Service delivery policy	90%	90%	5915	11726	Report to MAF and Council								90%	90%	90%	90%	90%	n/a	n/a	n/a	100%	
Good Governance and Public Participation	Good Governance and Public Participation	Create and/or efficient, sustainable and viable municipality through financial management	Results, milestones and ensure proper implementation of Financial Policies and By-Laws	Enforce and implement Customer Care and Service delivery policy	90%	90%	5915	74495	Report to MAF and Council								0	0	0	0	0	n/a	n/a	n/a	100%	

National KPIA	Municipal KPIA	DP Objective	Value/ indicator	Unit of measurement	Previous year actual performance		Annual Target	Annual Revenue	Portfolio of services	Jul-10		Oct-10		Nov-10		Dec-10		Mid year assessment		Corrective measures to be taken	Assessment rating
					Proj	Actual				Proj	Actual	Proj	Actual	Proj	Actual	Total protection	Total Actual	Reason for under performance			
Good Governance and Public Participation		Ensure sustainable and representative governance through the effective, efficient, effective and transparent use of resources in consultation with the residents of Emangeni Municipality	Ensure no Customer Care and Improvement of service delivery	Service Delivery Session with all Fireworks Staff	1	1	100%	24088	Summary document of strategic session							0	0	n/a	n/a		
Basic Service Delivery		Ensure that all services are accessible and available to the public and that all services have been rendered	Ensure that all services are accessible and available to the public and all other services rendered	The percentage of households owning less than R 100 per month which access to the basic services rendered	100%	100%	100%	100%	Household register							100%	100%	n/a	n/a	100%	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and efficient, sustainable and viable management	Create and efficient, sustainable and viable management	Debt coverage (Total operating revenue compared to grants received and due when its spent)	203	2			Financial Statements							0	0	n/a	n/a	n/a	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and efficient, sustainable and viable management	Create and efficient, sustainable and viable management	Sellable assets to the rate base (Total operating revenue compared to Capital management expenses)	52,10%	67,89%			Financial Statements							0	0	n/a	n/a	n/a	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and efficient, sustainable and viable management	Create and efficient, sustainable and viable management	Cost coverage (Operating income / Monthly Recurring expenditure)	111	11			Financial Statements							0	0	n/a	n/a	n/a	

Category**Color****Explanation**

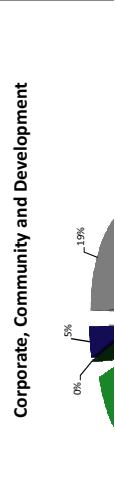
KPI is within no targets set for it in the selected period.

KPI's Not Met
0% >= Actual/Target
< 75% ==KPI's Almost Met
0% < Actual/Target < 100% ==KPI's Met
100% > Actual/Target < 150% ==KPI's Well Met
150% > Actual/Target > =**Finance****Summary of Results**

National KPA	Municipal KPA	D/P Objective	Value / Indicator	Unit of measurement	Previous year actual	Annual Target	Annual expenditure	Annual Revenue	Portfolio of entities	Jul-10		Aug-10		Sep-10		Oct-10		Nov-10		Dec-10		Mid year assessment		Corrective measures to be taken	Assessment rating	
										Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Actual	Total	Total Actual	Reason for under performance						
Basic Service Delivery	Provider of Infrastructure	Contribution to the sustainable growth and development of the area by providing backbone infrastructure required for economic and social development	Provision of basic infrastructure and reduce infrastructure backlog	Metric items reported by 30 June 2010	83%	100%	9,570,000	9,570,000	Monthly MG reports to province	7%	7%	8%	8%	9%	9%	11%	11%	11%	11%	11%	n/a	n/a	100%			
Basic Service Delivery	Provider of Infrastructure	Contribution to the sustainable growth and development of the area by providing backbone infrastructure required for economic and social development	Provision of basic infrastructure and reduce infrastructure backlog	Metric items compiled and corrected reported by 31 December 2010	100%	100%	-	-	Appointment letters																	
Basic Service Delivery	Provider of Infrastructure	Contribution to the sustainable growth and development of the area by providing backbone infrastructure required for economic and social development	Provision of basic infrastructure and reduce infrastructure backlog	Implementation Resolved Due Air Bnk after Supply by March 2011	New RPI	100%	80,000	60,000	Completed report	0%	0%	0%	0%	0%	0%	0%	0%	100%	100%	50%	100%	100%	50%	The contract has been completed and the on contract for the new infrastructure was issued by December 2010	95%	
Basic Service Delivery	Provider of Infrastructure	Contribution to the sustainable growth and development of the area by providing backbone infrastructure required for economic and social development	Provision of basic infrastructure and reduce infrastructure backlog	Implementation of Durban 15 month by December 2010	New RPI	100%	540,000	540,000	Completed/predicted																	
Basic Service Delivery	Provider of Infrastructure	Contribution to the sustainable growth and development of the area by providing backbone infrastructure required for economic and social development	Provision of basic infrastructure and reduce infrastructure backlog	Upgrading of local field 5,000 Furing Wharf Industry June 2011	New RPI	100%	1,000,000	1,000,000	Completed/predicted																	
Basic Service Delivery	Provider of Infrastructure	Contribution to the sustainable growth and development of the area by providing backbone infrastructure required for economic and social development	Provision of basic infrastructure and reduce infrastructure backlog	Completion of Durban 15 month by December 2010	New RPI	100%	540,000	540,000	Completed/predicted																	
Basic Service Delivery	Provider of Infrastructure	Contribution to the sustainable growth and development of the area by providing backbone infrastructure required for economic and social development	Provision of basic infrastructure and reduce infrastructure backlog	Completion of Durban 15 month by December 2010	New RPI	100%	540,000	540,000	Completed/predicted																	
Basic Service Delivery	Provider of Infrastructure	Contribution to the sustainable growth and development of the area by providing backbone infrastructure required for economic and social development	Provision of basic infrastructure and reduce infrastructure backlog	Maintenance of water networks and infrastructure including grants on costs of complaints from office of the CFO	100%	100%	4 16 114	7 628 066	Monthly reports to Municipal Manager on all maintenance activities executed	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Basic Service Delivery	Provider of Infrastructure	Contribution to the sustainable growth and development of the area by providing backbone infrastructure required for economic and social development	Maintenance and Management of Infrastructure	Maintenance of electricity networks, lighting and V including the upgrading of maintenance plan 60 December 2010	100%	100%	20 865 162	22 655 008	Monthly reports to Municipal Manager on all maintenance activities executed	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Basic Service Delivery	Provider of Infrastructure	Contribution to the sustainable growth and development of the area by providing backbone infrastructure required for economic and social development	Maintenance and Management of Infrastructure	Maintenance of sewage systems and wastewater works and spending of 95% of approved maintenance budget by December 2011	100%	100%	4 821 339	8 373 217	Monthly reports to Municipal Manager on all maintenance activities executed	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Basic Service Delivery	Cross Cutting Issues	Contribute to a measured response in addressing matters of importance affecting children and young people, people with disabilities, people with mental health issues and delivery partners and the issue of HIV/AIDS	Maintain and Manage public facilities	Maintenance of sport fields and parks and spending of 90% of approved maintenance budget by June 2011	70%	100%	1 151 150	6 466	Monthly reports to Municipal Manager on all maintenance activities executed	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Basic Service Delivery	Cross Cutting Issues	Contribute to a measured response in addressing matters of importance affecting children and young people, people with disabilities, people with mental health issues and delivery partners and the issue of HIV/AIDS	Maintain and Manage public facilities	Maintenance of council buildings and structures and spending of 90% of approved maintenance budget by June 2011	100%	100%	various	various	Monthly reports to Municipal Manager on all maintenance activities executed	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Basic Service Delivery	Cross Cutting Issues	Contribute to a measured response in addressing matters of importance affecting children and young people, people with disabilities, people with mental health issues and delivery partners and the issue of HIV/AIDS	Maintain and Manage public facilities	Maintenance of council buildings and structures and spending of 90% of approved maintenance budget by June 2011	100%	100%	40 492	56 500	Monthly reports to Municipal Manager on all maintenance activities executed	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Basic Service Delivery	Cross Cutting Issues	Contribute to a measured response in addressing matters of importance affecting children and young people, people with disabilities, people with mental health issues and delivery partners and the issue of HIV/AIDS	Maintain and Manage public facilities	Maintenance of sport fields and parks and spending of 90% of approved maintenance budget by June 2011	54%	100%	63 256	30 065	Monthly reports to Municipal Manager on all maintenance activities executed	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Basic Service Delivery	Environmental Management	Ensure a healthy environment by through effective environmental management practices	Waste Management	Maintenance and Management of public facilities	100%	100%	4 279 568	5 033 069	Monthly reports to Municipal Manager on all maintenance activities executed	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Basic Service Delivery	Provider of Infrastructure	Contribution to the sustainable growth and development of the area by providing backbone infrastructure required for economic and social development	Transport management	Maintenance of transport roads, air strips and motorways	89%	100%	5 728 501	6 000	Monthly reports to Municipal Manager on all maintenance activities executed	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Basic Service Delivery	Provider of Infrastructure	Contribution to the sustainable growth and development of the area by providing backbone infrastructure required for economic and social development	Transport management	Paving / Tarring of roads	10km	70,000	Completed road and bridge construction																	
Basic Service Delivery	Provider of Infrastructure	Contribution to the sustainable growth and development of the area by providing backbone infrastructure required for economic and social development	Transport management	Quarrying of all roads	100%	100%	70,000	..	Monitoring and evaluation of quarrying and grading results																	

National KPA	Municipal KPA	D/P Objective	Value / Indicator	Unit of measurement	Previous year actual	Annual Target	Annual Expenditure	Annual Revenue	Portfolio of evidence	Jul-10		Aug-10		Sep-10		Oct-10		Nov-10		Dec-10		Mid year assessment		Corrective measures to be taken	Reason for under performance	Assessment rating			
										Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Total	Actual	Total	Actual	Protection	Total Actual						
Good Governance and Public Participation		Ensure sustainable and responsible governance through the efficient, effective and accountable utilization of resources in accordance with the principles of transparency, accountability and participation.	Ensure effective Customer Care	Complaints with customer care open	100%	100%	-	-	Complaints log	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	n/a	n/a	100%			
Local Economic Development		To ensure Building Control and Land Use Management	Bulding Control inspections	X00% as per regulations	60	60000	**	-	Log of inspections carried out by Building Inspector	5	6	5	6	5	6	5	6	5	6	30	38	n/a	n/a	127%					
Local Economic Development		To ensure Building Control and Land Use Management	Bulding plans submitted/30 days	100%	50000	**	-	Log of building plans submitted	90%	100%	90%	100%	90%	100%	90%	100%	90%	100%	90%	100%	100%	100%	n/a	n/a	111%				
Local Economic Development		To ensure Building Control and Land Use Management	Land use applications inputs within 30 days	100%	100%	25000	**	Log of land use applications inputs	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	n/a	n/a	100%				
Local Economic Development		To ensure Building Control and Land Use Management	Annual validation of site inputs	100%	100%	25000	**	Log of validation of site inputs	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	n/a	n/a	100%				
Good Governance and Public Participation		Attend/Control meetings	Attend/Control meetings	5	4	50000	**	Attendance register	1	0	1	1	1	0	1	1	1	1	1	3	1	1	1	1	1	1	1	1	100%
Good Governance and Public Participation		Effectively Support Political Interface	Attend/Local council meetings	23	12	80000	**	Attendance register	1	0	1	1	1	0	1	1	1	1	1	6	4	4	4	4	4	4	4	4	67%
Good Governance and Public Participation		Effectively Support Political Interface	Attend/Social council meetings	14	28	50000	**	Attendance register	7	7	7	7	7	7	7	7	7	7	7	0	0	0	0	0	0	0	0	0	100%
Good Governance and Public Participation		Effectively Support Political Interface	Attend/Council meets people	42	24	25000	**	Attendance register	3	0	3	2	1	1	1	1	1	1	1	12	4	4	4	4	4	4	4	4	33%
Good Governance and Public Participation		Effectively Support Political Interface	Attend/Portfolio committee/meeting	100%	100%	260000	**	Certified completion	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	100%
Good Governance and Public Participation		Effectively Support Political Interface	Implementation of listed projects	100%	100%	260000	**	Completed report	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	100%
Good Governance and Public Participation		To ensure Performance Management and Reporting	Annual Report for Directorate	1	1	50000	**	Input submitted	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	100%
Good Governance and Public Participation		To ensure Performance Management and Reporting	Inputs Annual Review of D.P.	100%	100%	25000	**	Input submitted	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	100%
Good Governance and Public Participation		To ensure Performance Management and Reporting	Annual Water Losses report	1	1	50000	**	Report submitted	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	100%
Good Governance and Public Participation		To ensure Performance Management and Reporting	Reporting on Risks	2	1	12000	Report submitted	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	100%
Good Governance and Public Participation		To ensure Performance Management and Reporting	Attend/Quality District Water Sector Forum scheduled by District	New (NP)	4	25000	Reports submitted to Quality District Water Sector Forum and minutes of meeting to Council	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	100%	
Good Governance and Public Participation		To ensure Performance Management and Reporting	District/Elected form meetings	New (NP)	100%	12000	Minutes of meetings	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	100%	
Municipal Transformation and Institutional Development		To ensure effective administration and transparent administration	Annual Electricity losses report	1	1	50000	Report submitted	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	100%	
Good Governance and Public Participation		To ensure effective administration and transparent administration	Mid Year departmental meetings and reports	12	12	75000	Report submitted	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	100%	
Municipal Transformation and Institutional Development		To ensure effective administration and transparent administration	HQD meetings	24	24	50000	Minutes of meeting	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	100%	

National KPA	Municipal KPA	IDP Objective	Value Indicator	Unit of measurement	Previous year actual performance	Annual Target	Annual Expenditure	Annual Revenue	Portfolio of activities	Oct-10			Nov-10			Dec-10			Assessment class	Corrective measures	Reason for under achievement			
										Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Total	Actual					
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and responsible governance through the efficient, effective and sustainable utilization of resources in consultation with the residents of the Municipality	To effectively support internal political interfaces	Scheduled Council meetings with UU preparation	5	4			Minutes of meetings	1	0			1	1	0		3	1	33%	A session will be arranged in Council to emphasize the importance of Council meetings	Meeting were arranged and held according to the annual calendar.		
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and responsible governance through the efficient, effective and sustainable utilization of resources in consultation with the residents of the Municipality	To effectively support internal political interfaces	Special Council meetings	23	12			Minutes of meetings	1	1	1	1	1	1	1	1	1	1	67%	A session will be arranged in Council to emphasize the importance of Council meetings	A session will be arranged in Council to emphasize the importance of Council meetings		
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and responsible governance through the efficient, effective and sustainable utilization of resources in consultation with the residents of the Municipality	To effectively support external political interfaces	Council committee meetings	42	24			Minutes of meetings	0	0	3	0	0	0	3	2	0	1	12	4	12 Aug, 17 Sep, 21 Sep, 2 Dec	(Satisfied 26 Oct, 11 Nov, 14 Dec)	
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and responsible governance through the efficient, effective and sustainable utilization of resources in consultation with the residents of the Municipality	To effectively support external political interfaces	Intergovernmental Relations Forum attended	Nwapi	4			Minutes of meetings	1									1	1	1	Other details from IR forum		
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and responsible governance through the efficient, effective and sustainable utilization of resources in consultation with the residents of the Municipality	To effectively support external political interfaces	Percentage of Council Decisions implemented applicable to EM	Register available	100%			Resolutions register										25%	0%	n/a	n/a		
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and responsible governance through the efficient, effective and sustainable utilization of resources in consultation with the residents of the Municipality	To effectively support external political interfaces	Council meets people	14	28			Attendance regular members of the meetings	7								7	14	7	details from IR	n/a		
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and responsible governance through the efficient, effective and sustainable utilization of resources in consultation with the residents of the Municipality	To effectively support high level strategic intervention interfaces and activities.	Success of strategic management by themes reported quarterly reviewed	100%	100%			PMS reports									100%	100%	Report of the meeting held 13 & 14 October	n/a	IR forum		
Good Governance and Public Participation	Good Governance and Public Participation	To ensure sustainable and responsible governance through the efficient, effective and sustainable utilization of resources in consultation with the residents of the Municipality	To effectively support high level strategic intervention interfaces and activities.	Completion of Annual reports	1	1			Minutes of the meeting									0	0	0	n/a	n/a	n/a	
Municipal Institutional Transformation Development	Municipal Institutional Transformation Development	To ensure sustainable and responsible governance through the efficient, effective and sustainable utilization of resources in consultation with the residents of the Municipality	To ensure Performance Management and Reporting	Number of management reports submitted to MII	Reports submitted to the MII												1	1	1	1	100%	Report of the meeting held 13 & 14 October	n/a	
Municipal Institutional Transformation Development	Municipal Institutional Transformation Development	To ensure sustainable and responsible governance through the efficient, effective and sustainable utilization of resources in consultation with the residents of the Municipality	To ensure Performance Management and Reporting	Number of new enterprises registered to consult	Number of new enterprises registered to consult	8	6											5	5	5	100%	4 police - SAGA manual was approved in November	n/a	IR forum
Municipal Institutional Transformation Development	Municipal Institutional Transformation Development	To ensure sustainable and responsible governance through the efficient, effective and sustainable utilization of resources in consultation with the residents of the Municipality	To ensure Performance Management and Reporting	Implementation of approved By-Laws	Implementation of approved By-Laws	14	12			Monthly Reports by Police Officer								5	5	5	100%	Implementation of approved By-Laws	Implementation of approved By-Laws	
Municipal Financial Viability and Management	Municipal Financial Viability and Management	Create and effective financial management through financial management	Ensure effective customer care services	Customer satisfaction (Number of customer complaints satisfied on time)	Report on customer care	100%	100%										0	0	0	100%	Implementation of approved By-Laws	Implementation of approved By-Laws		
Municipal Transformation and Institutional Development	Municipal Transformation and Institutional Development	Develop and transform the Municipality to be an effective and responsive organization	Ensure effective financial management	Periodic statement of discipline	Section 7 report No. 100% variance												1	1	1	5%	details from IR	n/a	n/a	
Municipal Transformation and Institutional Development	Municipal Transformation and Institutional Development	Develop and transform the Municipality to be an effective and responsive organization	Ensure effective administrative management and internal controls	Monthly operational reports	Monthly report received	12	12										1	1	1	1	100%	Implementation of approved By-Laws	Implementation of approved By-Laws	
Municipal Transformation and Institutional Development	Municipal Transformation and Institutional Development	Develop and transform the Municipality to be an effective and responsive organization	Ensure effective financial management	Review & update Early Plan	Approved plan & progress plan	4	4										1	1	1	6	6	IR forum	n/a	
Municipal Transformation and Institutional Development	Municipal Transformation and Institutional Development	Develop and transform the Municipality to be an effective and responsive organization	Human Resource Development	Review & Report Work Skills Plan	WPSP	1	1										0	0	0	0	0	Management review the organization and a audit cycle was followed in November. The LfP has requested that the final document be submitted at the end of the year.	n/a	



Community Communication and Decisionmaking

