NATIONAL ENERGY REGULATOR OF SOUTH AFRICA

INVITATION FOR WRITTEN STAKEHOLDER COMMENTS AND PUBLIC HEARING ON ESKOM RETAIL TARIFF STRUCTURAL ADJUSTMENT (ERTSA) FOR THE 2027/28 FINANCIAL YEAR

The National Energy Regulator of South Africa (NERSA) is a regulatory authority established as a juristic person in terms of section 3 of the National Energy Regulator Act, 2004 (Act No. 40 of 2004). NERSA's mandate is to regulate the electricity, piped-gas and petroleum pipelines industries in terms of the Electricity Regulation Act, 2006 (Act No. 4 of 2006), the Gas Act, 2001 (Act No. 48 of 2001) and the Petroleum Pipelines Act, 2003 (Act No. 60 of 2003).

NERSA has published a consultation paper on Eskom Retail Tariff Structural Adjustment (ERTSA), which is available on NERSA's website at www.nersa.org.za under 'Electricity> Consultations> Documents'. Stakeholders are requested to comment in writing on the consultation paper. NERSA will collate all comments received and take them into consideration when the decision is made. The process for the consultation and decision-making is outlined in the consultation paper.

Written comments can be forwarded to ertsa@nersa.org.za; hand-delivered to 526 Madiba Street, Arcadia, Pretoria or posted to PO Box 40343, Arcadia, 0083, Pretoria, South Africa. **The closing date for the comments is on 2 October 2026 at 16:00.**

NERSA invites the public and all stakeholders to attend the scheduled public hearing on ERTSA application. The public hearing will be conducted virtually, as indicated below:

Date: 8 October 2026
Time: 09:30 – 13:00
Venue: Virtual meeting via Microsoft Teams

Members of the public and stakeholders who wish to make presentations or attend the hearing must submit their requests by 16:30 on Thursday, 2 October 2026, to Walter Mabunda at: Telephone Number: 012 401 4660 Email: publichearings@nersa.org.za

Note: The public hearing will not take place if no one registers to make representation to NERSA with regard to the application. Persons that have registered to attend will be notified, and a cancellation notice will be published on the NERSA website.