



NOTICE NO: 74/2023

IMPLEMENTATION OF MUNICIPAL CREDIT CONTROL POLICY – SUSPENSION OF ELECTRICITY SERVICES FOR ACCOUNTS IN ARREARS

This Notice hereby informs the consumers of Emthanjeni Municipality that the Municipality will be implementing the Municipality's Credit Control Policy, paragraph 4.1.1

“4.1. INTERRUPTION OF SERVICES

4.1.1 Customers that are in arrears with their municipal bill will have their supply of electricity, water and other municipal services restricted, blocked, suspended or disconnected. Council reserves the right to restrict or deny the sale of electricity or water coupons to customers who are in arrears with their rates or any other municipal charges or fees.”

The Municipality will be enforcing the Policy with immediate effect December 2023. Consumers who have outstanding accounts are encouraged to settle their arrear accounts at the Municipal Offices.

Consumers have 14 days from issue of this Notice to settle their accounts.

Consumers who have any queries regarding their accounts are kindly advised to visit the Municipal Office in their respective towns and report such queries. If no queries are received, it will be deemed that the account is correct.

**DH MOLAOLE
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